



FIRST AID - TREATING STAINS ON YOUR CARPET

FIRST, DO NOT PANIC!

Although we do not recommend treating stains yourself, we do understand that sometimes you just won't be able to wait. We have prepared this quick handy guide for dealing with a stain when it happens.



When something gets spilled on your carpet, taking prompt action can prevent permanent staining and will make the job of removing a stain more possible when the carpet cleaner man arrives.

You will need some clean white absorbent cloth or tissue and the four basic solutions listed below. (Please check that your carpet is colourfast and safe to clean, by testing all solutions in an inconspicuous area before application).

The four basic solutions you will need are:

- 1: Dry cleaning Solution - surgical spirit.
- 2: Detergent Solution - One teaspoonful of gentle detergent for washing woollens to 0.75 litres (a half pint) of warm water.
- 3: Detergent and Vinegar Solution - Add one tablespoon of white (not malt) vinegar to the Detergent solution.
- 4: Ammonia Solution - One teaspoonful of branded household ammonia (available from hardware stores) to one cup of warm water

TACKLING THE STAIN

1 - Alcohol, Coffee, Tea, Liquid Foods and Urine.

Blot up surplus spillage. Use detergent vinegar solution. Work from the outer edge of the stain inwards, using a little at a time, blotting up with dry cloths frequently. See below for final rinse procedure.

2 - Chocolate, Sweets, Blood, Glue, Ice Cream, Milk, Soft Drinks and Vomit.

Scrape up excess with a blunt knife. Use a detergent solution starting at the outer edge. Blot dry. Follow up with Ammonia Solution. Blot dry. See below for final rinse procedure.

3 - Solids, Fats, Tar, Chewing Gum. Oil, Ointment and Shoe Polish.

Scrape up excess with a blunt knife. Use a dry cleaning solution followed by Detergent and Vinegar Solution. Blot dry. See below for final rinse procedure.

4 - Unknown Stains.

Scrape up or blot surplus spillage. Use a dry cleaning solvent followed by clean luke warm water. Blot dry. If further treatment is needed, use either Detergent or Detergent and Vinegar Solution. Blot dry. See below for final rinse procedure.

FINAL RINSE

This rinse procedure is applicable to all the above methods of stain removal. Simply mix one-part white vinegar and four parts water. Pour mixture into spray bottle and spray over the stained area. Blot dampened area (do not rub) to remove excess moisture. Spread white kitchen towel (stacked 6-8 sheets deep) over the affected area and place a weight, such as a book, directly on top. This will help the moisture residue to soak into the towels. Leave overnight and repeat if necessary.

REMEMBER TO ACT FAST

Scrape up the solids. Blot up the liquids, taking plenty of time, it's worth the effort. Mix the solution accurately then test it on an out of the way piece of carpet. Always work from the outer edge of the stain to the centre trying not to over wet the carpet. Dab rather than scrub.

Even though you might not completely remove the stain, the correct routine will give your professional cleaner when called, the best possible chance of success.

The carpet cleaner man - 01382 680086